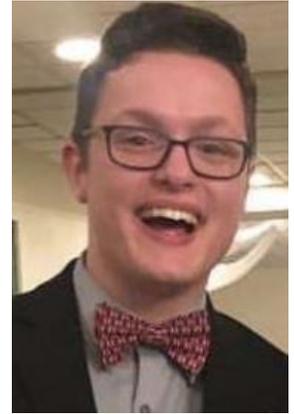


INTERNSHIP SPOTLIGHT

Derek Witt



Graduation Semester & Year: Spring 2023

Semester & Year of Internship: Fall 2022

Major: Information Technology

Minor: Psychology

Hometown: South Park

Hobbies: Video Games, Reading, Listening to Music

Campus Activities:

Future Plans/Career Goals: Work within healthcare IT department and implement better communication and understanding between staff and technology.

- **Internship (company/your title):**
University of Pittsburgh Greensburg Computing Services
Help Desk intern
- **How did you find your internship?**
Upperclassman friend who also interned here (Pitt-Greensburg) told me about it.
- **What were your duties?**
Assisting students, faculty, and staff with any technological issues in person and on the phone at the help desk on campus.
- **How many hours per week were you at your internship site?**
On average I worked there 9.5 hours a week scheduling around my class schedule.
- **What did you enjoy most about your internship?**
Being able to learn about all aspects of IT firsthand and in person.
- **What was the most difficult aspect of the internship?**
Overall dealing with issues I had no experience with. This was easily dealt with by communicating and working with my coworkers.
- **How did your experience at UPG and in the Information Technology department prepare you for your internship?**
I was pretty prepared to work with the Computing Services department and was very adamant about learning as much as I could from this internship.
- **How has your internship prepared you for a career?**
The internship gave me a perspective on what a day to day is like working within an IT department. Especially dealing with a multitude of different issues at once.
- **What recommendations do you have for other students about doing an internship?**
Take your time and learn as much as you can. The staff at the Computing Services department re very welcoming and open to any questions had about information technology and the internship as a whole.

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