

# INTERNSHIP SPOTLIGHT

## Vincent Marecic

**Graduation Semester & Year:** Spring 2022

**Semester & Year of Internship:** Spring 2021

**Major:** Information Technology

**Minor:** Psychology

**Hometown:** West Mifflin, PA

**Hobbies:** Video games, music

**Campus Activities:** IT Club

**Future Plans/Career Goals:** Discover what occupation suits me best in my field

- **Internship (company/your title):**

Help Desk Intern for Cloudcast Computing, LLC at Hempfield Area School District

- **How did you find your internship?**

Internship Flash email (Sent by campus Career Services office, Internship Coordinator)

- **What were your duties?**

Resolve tech support tickets, answer help desk calls, repair computers

- **How many hours per week were you at your internship site?**

20 hours per week

- **What did you enjoy most about your internship?**

How helpful and welcoming my coworkers were.

- **What was the most difficult aspect of the internship?**

Accepting that many problems can't be solved alone.

- **How did your experience at UPG and in the Information Technology department prepare you for your internship?**

Many terms and concepts I learned in my courses at UPG helped me to adapt quickly to my job requirements.

- **How has your internship prepared you for a career?**

It gave me experience and knowledge that I cannot find in a typical classroom setting.

- **What recommendations do you have for other students about doing an internship?**

I've learned a lot about what it's like to work in my field from this internship, so I would recommend doing one.

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