

INTERNSHIP SPOTLIGHT

Logan Hedges

Graduation Semester & Year: Fall 2022

Semester & Year of Internship: Fall 2022

Major: Information Technology

Minor:

Hometown: Delmont, PA

Future Plans/Career Goals: To be a Support Engineer



- **Internship (company/your title):**

Intern, Cloudcast Computing

- **How did you find your internship?**

Bi-Weekly Internship Flash sent out by UPG Internship Coordinator, Kristen Stratton

- **What were your duties?**

Answer the phone, and provide level 1 help desk solutions. Also to do whatever else needed done such as carrying boxes and organizing the storage room.

- **How many hours per week were you at your internship site?**

Anywhere from 8 to 20 hours

- **What did you enjoy most about your internship?**

The friendly work atmosphere

- **What was the most difficult aspect of the internship?**

Getting up at 5:30 in the morning

- **How did your experience at UPG and in the Information Technology department prepare you for your internship?**

My experience as an Information Technology major prepared me for my internship through the course work I had to complete, some of it was similar to the solutions I provided in help desk.

- **How has your internship prepared you for a career?**

My internship offered me a full time position and prepared me by having a more set schedule.

- **What recommendations do you have for other students about doing an internship?**

Don't do it on your last semester of college, there is a lot going on.

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