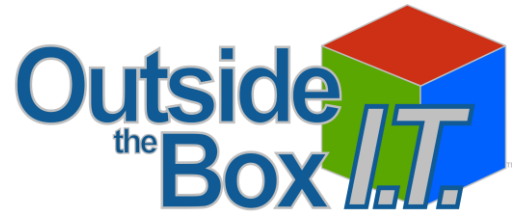# INTERNSHIP SPOTLIGHT

## Dylan Cole

**Graduation Semester & Year**: Spring 2023
**Semester & Year of Internship:** Fall 2022
**Major**: Information Technology
**Minor**: N/A
**Hobbies**: Golfing, Working on cars, collecting records
**Campus Activities**: I.T. Club
**Future Plans/Career Goals:** Work for an MSP

**Hometown**:
Nottingham

- **Internship (company/your title):**
  - Outside the Box I.T. - Systems Administrator Intern

- **How did you find your internship?**
  - Personal connection

- **What were your duties?**
  - Implement and manage iPads used by various clients, handle tickets through SyncroMSP

- **How many hours per week were you at your internship site?**
  - 16

- **What did you enjoy most about your internship?**
  - Traveling to many different clients and getting to see how different businesses operate

- **What was the most difficult aspect of the internship?**
  - Managing time when there was a lot to do during the day

- **How did your experience at UPG and in the Information Technology department prepare you for your internship?**
  - My experience here at UPG and in the I.T. department helped prepare me by teaching great troubleshooting skills.

- **How has your internship prepared you for a career?**
  - Getting real world experience doing what I would like to do as my career has prepared me in the best ways possible.

- **What recommendations do you have for other students about doing an internship?**

Spend a good amount of time researching what exactly you will be doing at your internship no matter who it is with. Don't do an internship if you know you'll be doing tasks that will not prepare you for your career.