

The National Association of Colleges and Employers, through a task force of college career services and HR/staffing professionals, has developed a definition, based on extensive research among employers, and identified eight competencies associated with career readiness.



**Critical Thinking/Problem Solving** - The individual is able to obtain, interpret, and use knowledge, facts, and data in this process, and may demonstrate originality and inventiveness.



**Oral/Written Communications** - The individual has public speaking skills; is able to express ideas to others; and can write/edit memos, letters, and complex technical reports clearly and effectively.



**Teamwork/Collaboration** - The individual is able to work within a team structure, and can negotiate and manage conflict.



**Digital Technology** - The individual demonstrates effective adaptability to new and emerging technologies.



**Leadership** - The individual is able to assess and manage his/her emotions and those of others; use empathetic skills to guide and motivate; and organize, prioritize, and delegate work.



**Professionalism/Work Ethic** - The individual demonstrates integrity and ethical behavior, acts responsibly with the interests of the larger community in mind, and is able to learn from his/her mistakes.



**Career Management** - The individual is able to navigate and explore job options, understands and can take the steps necessary to pursue opportunities, and understands how to self-advocate for opportunities in the workplace.



**Global/Intercultural Fluency** - The individual demonstrates, openness, inclusiveness, sensitivity, and the ability to interact respectfully with all people and understand individuals' differences.

Source: National Association of Colleges and Employers.